

Promise TSI RESPONSE TO CORONAVIRUS

Promise TSI is continuously monitoring for recent updates and our employees are strictly trained to follow the safety guidelines set by the Centers for Disease Control. We are writing to all our clients and customers to inform you of the precautions and guidance Promise Total Services Inc. has developed to support you in managing this infection at your buildings.

To better assist you to keep your buildings clean and disinfected, we are offering our clients and customers a **"one stop shop" vendor to go to for all your disinfecting needs** with 3 levels of disinfecting services. All chemicals we use for disinfecting purposes are CDC approved and EPA registered. All Promise decontamination/disinfecting staff wear protective gear and adhere proper CDC cleaning requirements.

- **Promise's Standard Cleaning with Disinfectants**
For all our properties, the disinfectants we use are CDC approved and EPA registered. Our standard cleaning using these disinfectants is offered as [level 1](#) preventive measure against coronavirus (COVID-19).
- **Promise's Enhanced Cleaning with Disinfectants**
Our trained disinfecting staff use disposable medical grade wipes and disinfectant sprays covering all areas such as keyboards, phones, door handles and other high traffic areas requested by our clients. The chemicals used are medical grade, CDC approved, and this service is our [level 2](#) preventive measure against COVID-19.
- **Promise's Most Advanced Cleaning with Disinfectants and Electrostatic Spraying Service**
Promise is equipped with professional electrostatic sprayers from Clorox and Victory and capable of providing disinfecting services to large square footage areas with this advanced equipment. Our professionally trained and certified staff are able to spray disinfectant and antimicrobial shield on multi-surfaces in large areas. The chemical used is clinically proven to not only kill viruses and bacteria, but also leaves a protective film on surfaces protecting them for up to 90 days. This is our [level 3](#) and our highest disinfecting solution.
 - A. **Preventive Option** – Our staff will enter the property/area and perform the Electrostatic Spraying disinfecting job usually within a 48-hour request window.
 - B. **Post COVID 19 Option** – Our staff will enter property/area of a “confirmed” case of COVID 19 and perform the Electrostatic Spraying decontamination/disinfection job AFTER 48-hours of “rest” period or 48-hours after the individual was last present in the property.

Post COVID 19 areas must be ventilated for 48-hours prior to Promise staff commencing with decontamination/disinfecting.

As always, Promise TSI wants your property clean, green and free from any harmful germs and viruses. Promise TSI offers one of the most competitive pricing in the industry. Please give us a try!

For more information, please call **Dallas: 214-300-9715** or **Houston: 281-546-8418**.

***Promise doesn't offer post certificates after disinfecting like some licensed hazmat/biohazard companies might present.**